



Responding to the Coronavirus Outbreak

Dear Group Leader:

Helping to ensure the security and peace of mind of our members is our top priority. We wanted to let you know how we are responding to help you and your employees access needed medical care related to the coronavirus outbreak.

As you know, the first case of coronavirus, otherwise known as COVID-19, was recently confirmed in Nebraska. We want to take this opportunity to assure you that we have a plan in place to continue to provide quality service to our customers while also protecting the health and safety of our employees.

Coverage for coronavirus testing and treatment

For all members, Blue Cross and Blue Shield of Nebraska will cover, with no cost share, the appropriate medically necessary diagnostic testing for COVID-19, where it is not covered as part of the Public Health Service response, and ensure patient testing and any subsequently needed care are done in close coordination with federal, state and public health authorities.

Coverage for prescription medications

Effective immediately, we are increasing access to prescription medications by waiving early medication refill limits on 30-day prescription maintenance medications (according to the terms of the member's plan). We also encourage members to use their plan's 90-day mail order benefit.

Patients will not be liable for additional charges that stem from obtaining a non-preferred medication if the preferred medication is not available due to shortage or access issues.

Coverage for telehealth visits

Starting Monday, March 16, 2020, Blue Cross and Blue Shield of Nebraska will cover, with no cost share to the member, the cost of all telehealth visits until further notice.

This expanded coverage applies to all types of health plans, including high deductible health plans, regardless of whether or not the member's plan currently offers benefits for telehealth.

Additional information on how to enroll in telehealth through Blue Cross and Blue Shield of Nebraska's preferred vendor, AmWell, will be posted on the website prior to Monday.

More information and resources

[NebraskaBlue.com/Coronavirus](https://www.nebraskablue.com/coronavirus) provides important information for members about coverage for coronavirus testing and treatment, expanded access to prescription drugs and telehealth services and more, and will be updated regularly.

As an additional resource for you, the CDC has created an [interim guide for businesses and employers](#) to help plan and respond to COVID-19.

If you have any questions, please reach out to a member of your Blue Cross and Blue Shield of Nebraska sales or account management team.

[Learn More](#)