Quick Reference Guide

Note: For more information about using Mute or other features, or about programming Personal Keys on your 5330 IP Phone, refer to 5330/5340 IP Phone User Guide located at www.mitel.com, or contact your Administrator.
SIP Users: Refer to the 5330/5340 SIP User and Administrator Guide.

Make a Call
1. Lift the handset OR
2. Press \.
3. Dial the number OR
4. Press \ OR
5. Dial the prefix for external calls (e.g. 0) and the number.

Answer a Call
1. Lift the handset OR
2. Press \, and begin speaking.

End a Call
1. Press \ OR
2. Replace the handset.

Place a Call on Hold
1. Press \. The line key flashes.
2. Replace the handset if necessary.

Retrieve a Call from Hold
1. Lift the handset OR
2. Press \ .
3. Press the flashing line key.

Retrieve Message(s) – On Campus
1. Press \. It flashes when a message is waiting. Follow the voice mail prompts to retrieve your message.

Retrieve Message(s) - Off-Campus
Dial 308-432-6002
Enter your password

Transfer a Call
1. Press \ or \.
2. Dial the number. Wait for an answer. Hang up OR announce the transfer and then hang up.

Conference a Call
1. Press \ or \.
2. Dial the number. Wait for an answer.
3. Press \.

Program a Speed Call
1. Press Settings OR \.
2. Press Programmable Keys.
3. Press the key you wish to program.
4. Press Speed Call,
5. Press Edit Label and enter the label for the Speed Call.
6. Press Save.
7. Press Edit Number and enter the phone number for the Speed Call.
8. Press Save, and then press Save again. Press Close and then press Close again.

Adjust Volume Levels
Adjust ringer volume while the phone is ringing. Adjust handset or speaker volume while using the handset or speaker.
1. Press \ repeatedly to raise the volume OR \ repeatedly to lower the volume.
2. Press \ to mute your microphone.

To Set-Up Voicemail:
Dial 4000 or press \.
Follow the prompts for password and greetings.